

110 Chestnut Ridge Rd, Suite 111 Montvale, NJ 07645 btate@ipa.org

March 22, 2022

Submitted via E-Mail at: FederalRegisterComments@cfpb.gov

Consumer Financial Protection Bureau Attn: Comment Intake – Fee Assessment 1700 G Street NW Washington, DC 20552

Re: Request for Information Regarding Fees Imposed by Providers of Consumer Financial

Products or Services

[Docket No.: CFPB-2022-0003]

## To Whom it May Concern:

This letter is submitted to the Consumer Financial Protection Bureau (the "CFPB") on behalf of the Innovative Payments Association ("IPA"), in response to the Request for Information Regarding Fees Imposed by Providers of Consumer Financial Products or Services published in the Federal Register on February 2, 2022 (the "RFI"). The RFI seeks information on fees charged by providers of consumer financial products and services and, specifically, providers of deposit accounts, credit cards, remittances and payments, prepaid cards, mortgages, and loans. Fees charged by providers in connection with such products and services that are not disclosed to consumers appear to be of particular interest to the CFPB.

IPA members are actively involved in providing the types of financial products and services the CFPB cites in its RFI. These products include prepaid card accounts, where our membership is heavily involved throughout the product value chain to bring these services to consumers.<sup>4</sup> As described in more detail below, prepaid account products are valuable payment tools for consumers that offer convenience, ease of use, and a number of important consumer protections.

\_

<sup>&</sup>lt;sup>1</sup> The IPA is a trade organization that serves as the leading voice of the electronic payments sector, including prepaid products, mobile wallets, and person-to-person (P2P) technology for consumers, businesses and governments at all levels. The IPA's goal is to encourage efficient use of electronic payments, cultivate financial inclusion through educating and empowering consumers, represent the industry before legislative and regulatory bodies, and provide thought leadership. The comments made in this letter do not necessarily represent the position of all members of the IPA.

<sup>&</sup>lt;sup>2</sup> 87 Fed. Reg. 5801 – 5803 (Feb. 2, 2022).

<sup>&</sup>lt;sup>3</sup> Fed. Reg. 5802.

<sup>&</sup>lt;sup>4</sup> In particular, our members include major card networks, processors, program managers, marketing and incentive companies, card manufacturers, card distributors, payment industry consultants, and law firms.



110 Chestnut Ridge Rd, Suite 111 Montvale, NJ 07645 <a href="https://doi.org/10.000/bate@ipa.org">btate@ipa.org</a>

Our members are surprised and perplexed by the implication in the RFI that prepaid account products may impose undisclosed fees to consumers. As the CFPB is aware, prepaid account products are subject to the CFPB's own Prepaid Account Rule, which began development in 2012 during Director Chopra's tenure with the CFPB as Assistant Director (the "Prepaid Rule"). Since its final implementation in 2019, the Prepaid Rule has required a consumer of a covered prepaid account to receive multiple fee disclosures that clearly and conspicuously list every fee the consumer could be assessed in connection with the prepaid account <a href="mailto:before">before</a> the consumer acquires the account. Under the CFPB's existing rules for prepaid accounts, there is no possibility that an undisclosed fee could be assessed to a consumer. This transparency in fee disclosures has led the Prepaid Rule to receive praise from numerous marketplace stakeholders, including from consumer groups. For example, speaking about the Prepaid Rule, Christina Tetreault, then a senior staff attorney with Consumers Union, stated that the Prepaid Rule "is strong and will protect consumers from hidden fees and losing their money to fraud and mistakes."

We urge the CFPB to consider the existing requirement to disclose all fees prior to acquisition that currently applies to prepaid account products

## **Prepaid Account Products Afford Significant Benefits to Consumers**

The IPA and its members have long championed efforts to provide greater access to banking services to the unbanked and underbanked. For more than a decade, the prepaid account products offered by our members have been used by state and federal governments, universities, and corporations to distribute government benefits, payroll, healthcare reimbursements, transit reimbursements, disaster relief, rebates and incentives, insurance claim payments, student loan disbursements, and corporate expense reimbursements. These cost-effective products have saved tens of millions of dollars in disbursement costs when compared to conventional checks and they continue to provide unbanked and underbanked consumers with a convenient and economical substitute for traditional bank accounts.

Given the value and convenience offered by prepaid accounts, paired with their enhanced consumer protections, it is no surprise that in its most recent Consumer Response Annual Report the CFPB noted that only 0.8% of all consumer complaints received by the CFPB involved prepaid account products. In fact, the benefits afforded by prepaid accounts have been cited by a number of regulators, legislators, and financial services stakeholders in a variety of publications, a sample of which has been attached as **Exhibit A.** 

<sup>&</sup>lt;sup>5</sup> See 81 Fed. Reg. 83934 – 84387 (Nov. 22, 2016).

<sup>&</sup>lt;sup>6</sup> Consumer Reports, <u>Consumer Financial Protection Bureau Delays Prepaid Card Rule Before it Takes Effect</u>, Jan.

<sup>26, 2018,</sup> available at https://www.consumerreports.org/federal-laws-regulations/prepaid-card-rule/.



110 Chestnut Ridge Rd, Suite 111 Montvale, NJ 07645 btate@ipa.org

## Prepaid Accounts Products are Heavily Regulated and Already Require the Disclosure of All Fees Prior to Acquisition

In addition to the significant benefits they offer, prepaid accounts are heavily regulated and afford a number of protections to consumers. Many prepaid accounts are subject to Regulation-E requirements under the CFPB's Prepaid Rule. The Prepaid Rule requires that each individual customer receive a short-form fee disclosure, a long-form fee disclosure, in addition to a full list of terms and conditions before the customer ever receives or accesses the prepaid account product. The purpose and intended design of these disclosures is to ensure that consumers are fully aware of every fee that could be imposed in connection with their use of a prepaid account and the conditions under which those fees may be imposed. The disclosures were designed by the CFPB to facilitate comparison shopping by consumers across multiple products while at the same time ensuring that the required disclosures would more or less be uniform.

Given the Prepaid Rule's disclosure obligations, the RFI's statement that consumers of prepaid account products have difficulty choosing among fee structures to fit their particular needs and then face surprise "add-on" fees at a later point in time is perplexing.<sup>8</sup> The disclosure obligations in the Prepaid Rule were designed to foreclose the possibility of any surprise "add-on" fees. We note that in addition to the short-form and long-form disclosures, the Prepaid Rule requires disclosure of all fees in connection with a prepaid account. Further, the Prepaid Rule's prescriptive requirements with respect to the design and formatting of the short-form fee disclosure were expressly intended to help consumers comparison shop between various prepaid account products.

For these reasons, as the CFPB evaluates its responses to the RFI, we ask that it consider the obligations that already exist under the CFPB's Prepaid Rule including the obligations for prepaid account providers to disclose all fee information to consumers in the manner prescribed by the CFPB prior to a consumer ever acquiring a prepaid account.

### Prepaid Account Providers Operate in a Dynamic and Competitive Marketplace

Much of the CFPB's concern over the purported practice of providers assessing undisclosed fees in connection with financial products stems from the impact such practices may have on competition, including hiding the true cost of a product or service from other providers and otherwise generally "undermining competition." Our members wish to highlight that many financial services products, specifically prepaid account products, operate in a highly competitive and dynamic marketplace. The impact of this dynamic and competitive marketplace can be seen in the remarkable growth of prepaid account products, which in 2019 alone accounted for nearly

<sup>&</sup>lt;sup>7</sup> See 81 Fed. Reg. 83934 – 84387 (Nov. 22, 2016).

<sup>&</sup>lt;sup>8</sup> 87 Fed. Reg. 5802.

<sup>&</sup>lt;sup>9</sup> Fed. Reg. 5801.



110 Chestnut Ridge Rd, Suite 111 Montvale, NJ 07645

btate@ipa.org

two hundred billion dollars in purchase volume for goods and services and has seen a growth in the number of financial institutions and providers in the market within the past 10 years. 10

## Our Members are Also Concerned with Recent Comments Made by the CFPB with Respect to Prepaid Account Products Used to Distribute Government Benefits

Our members are also concerned with the CFPB's recent compliance bulletin regarding the use of prepaid accounts for the distribution of government benefits. In the bulletin, the CFPB accuses prepaid account providers of entering into exclusive government benefit contracts for the purpose of "illegally siphoning money away from Americans." There is no basis for this accusation.

Prepaid account products continue to play a critical role in disbursing financial payments and benefits, especially during the Covid-19 Pandemic where IPA members helped the U.S. Department of Treasury and the Internal Revenue Service disburse more than 4 billion dollars in Economic Impact Payments ("EIP") to Americans while still fully complying with the Prepaid Rule. 12

Recognition of this important role is evidenced in the many letters written to the Department of Treasury and the Internal Revenue Service by Congressional representatives, urging these agencies to utilize prepaid accounts for the disbursement of economic relief payments. Copies of these Congressional letters are attached in **Exhibit B**. In addition, we note that the use of prepaid account products for benefit disbursement has been recognized by the CFPB. In April 2020, the CFPB publicly encouraged the use of prepaid cards to disburse EIPs, stating that prepaid accounts are "faster, more secure, more convenient, and less expensive than paper checks." <sup>13</sup>

The use of prepaid accounts for the disbursement of government benefits has increased over the past several years as state and federal governments move consumers away from paper checks in order to reduce fraud, save money, and improve the overall customer experience. The Federal Reserve regularly reports to Congress on the use of prepaid accounts for distributing government benefits. The first sentence in their September 2019 report (Report to the Congress on Government-Administered, General-Use Prepaid Cards - September 2019) explains why

See Nilson Report on Prepaid Cards in the U.S., Issue 1182, (Sept. 2020), available at https://nilsonreport.com/mention/1281/1link/).

<sup>11</sup> See CFPB Takes Action to Halt Prepaid Card Providers Siphoning Government Benefits, consumerfinance.gov (Feb. 15, 2022), available at https://www.consumerfinance.gov/about-us/newsroom/cfpb-takes-action-to-haltprepaid-card-providers-siphoning-government-benefits/.

<sup>&</sup>lt;sup>12</sup> A sample cardholder agreement for the distribution of EIP payments can be found here https://docs.eipcard.com/money-network-eip-card-cardholder-agreement-en.pdf.

<sup>&</sup>lt;sup>13</sup> Consumerfinance.gov, Consumer Financial Protection Bureau Paves Way for Consumers to Received Economic Impact Payments Quicker, Apr. 13, 2020, available at https://www.consumerfinance.gov/about-us/newsroom/cfpbpaves-way-consumers-receive-economic-impact-payments-quicker/.



110 Chestnut Ridge Rd, Suite 111 Montvale, NJ 07645

btate@ipa.org

governments do this: Federal, state, and local government offices use prepaid cards to disburse funds at a lower cost than checks (or other paper-based payment instruments such as vouchers or coupons), and to provide an alternative to direct deposit for payment recipients, especially those recipients who do not have a bank.

In evaluating prepaid account products used in connection with the distribution of government benefits, we urge the CFPB to recognize the significant benefits such products bring to consumers and government agencies alike.

### Conclusion

The IPA appreciates the opportunity to submit comments in response to the CFPB's Request for Information. If you have any questions relating to any of the comments contained in this letter, please do not hesitate to contact me at: <a href="mailto:btate@ipa.org">btate@ipa.org</a>.

Sincerely,

Brian Tate

President and CEO

IPA

btate@ipa.org



110 Chestnut Ridge Rd, Suite 111 Montvale, NJ 07645 btate@ipa.org

## **EXHIBIT A** STAKEHOLDER STATEMENTS ON PREPAID ACCOUNTS

- CFPB Press Release announcing Interpretive Rule on Compulsory Use for Pandemic Payments:
  - o "...the disbursement of funds via alternative means, such as a newly-issued prepaid account, may be faster, more secure, more convenient, and less expensive—for both the government agency and the consumer—than making disbursements through other methods such as paper check."
- Lauren Saunders of the National Consumer Law Center in a NPR article on EIP and debt collectors:
  - o Lauren Saunders, with the nonprofit National Consumer Law Center, is hoping the system will soon have multiple options to receive the money, "Hopefully they can set up direct deposit to a traditional bank account or to a prepaid account," she says, "So the government could load the money onto a type of debit card that doesn't require you to have a bank account."
- Financial Health Network:
  - Prepaid Card Page: "Called prepaid debit or general purpose reloadable (GPR) cards, prepaid cards represent an important opportunity for underserved consumers by filling a longstanding need for those operating between traditional checking or savings accounts and the cash economy."
  - 2016 Prepaid Scorecard:
    - "Prepaid cards specifically, general-purpose reloadable (GPR) cards are versatile financial tools that provide consumers with valuable access to the financial system. When designed well, prepaid cards can help people build financial health by allowing them to spend wisely, save, and plan for the future."
    - "Prepaid cards are generally high-quality products that allow consumers to build financial health by helping them spend wisely, save, and plan for the future."
- Federal Reserve Report to the Congress on Government-Administered, General-Use Prepaid Cards - September 2019:
  - "Federal, state, and local government offices use prepaid cards to disburse funds at a lower 0 cost than checks (or other paper-based payment instruments such as vouchers or coupons) and to provide an alternative to direct deposit for payment recipients, especially those recipients who do not have bank."
- Former U.S. Treasurer Rosie Rios from 2011 announcement that new Social Security and other federal benefits would be made electronically:
  - "It costs 92 cents more to issue a payment by paper check than by direct deposit. We are retiring the Social Security paper check option in favor of electronic payments because it is the right thing to do for benefit recipients and American taxpayers alike."
- Letter from Rep. Gregory Meeks (D-NY), Chairman of Subcommittee on Consumer Protection and Financial Institutions of the House Financial Services Committee, and Rep. Scott Tipton (R-CO), Vice Ranking Member of the Subcommittee on Consumer Protection and Financial Institutions, to Treasury proposing to give unbanked Americans the option and ability to receive their CARES Act funds directly into a newly-opened, no-cost or minimal-cost bank account that has a linked digital and/or physical card:
  - o "This solution will have the following benefits:



110 Chestnut Ridge Rd, Suite 111 Montvale, NJ 07645

btate@ipa.org

- 1. It will provide immediate access to funds. Virtual cards linked to the bank accounts give access to the funds on the same timeframe as if the recipient had direct deposit. The funds can be accessed and used anywhere electronically until the physical debit card arrives.
- 2. The use of such cards would ensure that funds distributed are FDIC insured, and thus protect recipients from theft and fraud.
- 3. Such a solution avoids the significant costs and risks of check cashing and processing, as well as the health risks associated with accessing physical locations. This solution would have zero cost for recipients.
- 4. This solution also avoids the significant costs of printing checks, postage and reconciling unbanked checks, and other costs borne by Treasury when issuing physical checks."
  - o "This solution has the added benefit of bringing a significant share of unbanked Americans on the path to inclusion into the mainstream financial system."
  - <u>Letter</u> from Rep. Sanford Bishop (D-GA) to Treasury on the benefits of prepaid and recommending Treasury include an option for "GPR cards" in their online portals:
    - o "General Purpose Reloadable (GPR) cards can often be more affordable than check cashing for many of the citizens receiving these funds and can be delivered much more quickly."
    - "GPR cards, directly distributed to these individuals, could be a valuable and efficient alternative for this group as they provide an access to funds that is less expensive than cashing checks, easy-to-use, and generate immediate economic activity. My understanding is that they are also safe and secure, due to the protections provided by their issuers. I recommend that the IRS consider including a GPR card option for receiving the relief funds, alongside direct deposit and checks. In addition, I urge the IRS to allow already existing GPR card routing and account numbers to be approved for use on the new website."
  - Letter from Rep. Lucy McBath (D-GA) to Treasury on the benefits of prepaid:
    - o "I write to you to respectfully request that Treasury, where available, allow the forthcoming economic impact payments to be disbursed via General Purpose Reloadable (GPR) cards. GPR cards can often be more affordable than check cashing and can be delivered to citizens faster. The option to receive GPR cards may help unbanked and underbanked Americans receive their economic impact payments allocated to them under the CARES Act."
    - "Currently, millions of taxpayers receive their tax refunds on prepaid debit cards-it is important that all of these individuals have the option to receive their economic impact payments similarly. Instead of having to wait for a paper check that could take up to 20 weeks to arrive, they would receive their economic impact payments with the rest of their regular direct deposit."
    - "Prepaid debit cards are a proven, secure, and efficient alternative distribution method, and would generate immediate economic activity. I request the IRS consider including a prepaid card disbursement option alongside the direct deposit and check. This is a timely solution to ensure payments are received as quickly as possible."
    - o "During this unprecedented time, it is necessary that all options are utilized to ensure the economic and social well-being of our citizens. I urge the department to consider the GPR card as an option for citizens to receive their economic impact payment."
  - <u>Letter</u> from Sens. Doug Jones (D-AL) and Tom Cotton (R-AR), both members of the Senate Banking Committee, to Treasury requesting they utilize its Direct Express debit card as one method for disbursing Economic Impact Payments:



110 Chestnut Ridge Rd, Suite 111 Montvale, NJ 07645

btate@ipa.org

- o "In order to provide this much needed assistance directly and quickly, we request the Treasury Department utilize its Direct Express debit card as one method, at the option of the individual, for disbursing these payments as an alternative to paper checks."
- o "It is our understanding that payments made electronically can be distributed quickly, but the Internal Revenue System (IRS) must print paper checks and mail them separately. As a result, we encourage the Treasury Department to offer a targeted group of Americans the option of receiving their direct assistance payment on the Direct Express debit cards, which are used for other federal benefits like Social Security and Veterans Affairs benefits. Using debit cards could be limited to Americans eligible for this program not already signed up for direct deposit, have a bank account, or require a paper check."
- o "...we support delivering benefits automatically to as many people as possible and request that debit cards be offered as an option to distribute the assistance payment. Debit cards are a safer method of delivery than paper checks. Paper checks will force Americans to leave their homes to deposit the funds and can be a source of fraud."
- Letter from Reps. Barry Loudermilk (R-GA) & Bill Foster (D-IL) on the IRS' web portals
  - o "Fortunately, there are well-established payment methods available from private sector payments providers, including diverse, innovative financial services companies, that can assist with distributing these funds. General purpose reloadable (GPR) cards are one such method for which the process for an individual to receive the payment would be relatively simple. An eligible individual could order a GPR card online without having to go into a physical store, input the card information and their personal information into the IRS portal, and receive the funds onto the card— and the cardholder could even use the funds to make purchases online or via mobile pay using the card number before the physical card arrives in the mail. We believe this would be a much more effective method of distributing funds than sending out millions of paper checks to Americans, many of whom do not have a checking account."
  - "However, we also believe it is critically important for the IRS to update its non-filers portal and get my payment portal to make it clear that GPR cards are an option as those are the primary places where consumers will go for information about their recovery rebate. This would help reduce public confusion and allow a large segment of Americans to receive their support payments more quickly. We have learned that some individuals are unaware that they can use their GPR card's routing and direct deposit number to register their card with the IRS and expedite their payment. Accordingly, we respectfully request that GPR cards be clearly listed as an option in the IRS's portals so that millions of Americans with GPR cards will know that they can use their card and know how to register it with Treasury and receive a direct deposit in a timely manner."



110 Chestnut Ridge Rd, Suite 111 Montvale, NJ 07645 <a href="https://doi.org/10.000/bate@ipa.org">btate@ipa.org</a>

## **EXHIBIT B**

# CONGRESSIONAL LETTERS TO FEDERAL AGENCIES IN SUPPORT OF PREPAID ACCOUNTS

[See Attached]

## Congress of the United States Washington, DC 20515

April 17, 2020

The Honorable Steven Mnuchin Secretary U.S. Department of the Treasury 1500 Pennsylvania Avenue NW Washington, D.C. 20220 The Honorable Charles Rettig Commissioner Internal Revenue Service 1111 Constitution Avenue NW Washington, D.C. 20224

Dear Secretary Mnuchin and Commissioner Rettig,

Thank you for your leadership in distributing CARES Act recovery rebates to Americans as quickly and efficiently as possible.

As part of that effort, we write to bring your attention to payment mechanisms that can be useful for distributing recovery rebates to Americans who do not have direct deposit information on file with the IRS. According to the FDIC 2017 national survey of unbanked and underbanked households, more than one in four American households—approximately 27 percent—are either unbanked or underbanked. While the rate of unbanked Americans is near an all-time low due to technological innovations in the financial services marketplace like mobile banking, approximately 6.5 percent of U.S. households—or 8.4 million—still do not have anyone in the household with a checking or savings account. Additionally, the IRS has estimated that approximately 80 million of the 150 million Americans eligible for a recovery rebate do not have direct deposit information on file. This will inevitably lead to challenges with distributing these payments efficiently.

Fortunately, there are well-established payment methods available from private sector payments providers, including diverse, innovative financial services companies, that can assist with distributing these funds. General purpose reloadable (GPR) cards are one such method for which the process for an individual to receive the payment would be relatively simple. An eligible individual could order a GPR card online without having to go into a physical store, input the card information and their personal information into the IRS portal, and receive the funds onto the card—and the cardholder could even use the funds to make purchases online or via mobile pay using the card number before the physical card arrives in the mail. We believe this would be a much more effective method of distributing funds than sending out millions of paper checks to Americans, many of whom do not have a checking account.

On April 15, the Consumer Financial Protection Bureau updated its guide to COVID-19 economic stimulus relief to indicate that consumers can receive their stimulus payment using a prepaid card. This was an important development and will help inform consumers that prepaid is an option. However, we also believe it is critically important for the IRS to update its non-filers portal and get my payment portal to make it clear that GPR cards are an option as those are the

primary places where consumers will go for information about their recovery rebate. This would help reduce public confusion and allow a large segment of Americans to receive their support payments more quickly. We have learned that some individuals are unaware that they can use their GPR card's routing and direct deposit number to register their card with the IRS and expedite their payment. Accordingly, we respectfully request that GPR cards be clearly listed as an option in the IRS's portals so that millions of Americans with GPR cards will know that they can use their card and know how to register it with Treasury and receive a direct deposit in a timely manner.

In sum, we hope that alternative payments methods like GPR cards can be an option for unbanked and underbanked Americans to receive recovery rebates. Thank you for your consideration of this request.

Sincerely,

Barry Loudermilk

Member of Congress

Bill Foster

Member of Congress

# United States Senate

**WASHINGTON, DC 20510-0106** 

April 7, 2020

The Honorable Steven T. Mnuchin Secretary of the Treasury U.S. Department of the Treasury 1500 Pennsylvania Avenue NW Washington, D.C. 20220

### Dear Secretary Mnuchin,

The Coronavirus Aid, Relief, and Economic Security (CARES) Act included economic relief to Americans in the form of direct cash payments to provide support during this unprecedented public health and economic crisis. In order to provide this much needed assistance directly and quickly, we request the Treasury Department utilize its Direct Express debit card as one method, at the option of the individual, for disbursing these payments as an alternative to paper checks.

We were alarmed by the *Washington Post* report on April 2, 2020, that "\$30 million in paper checks for millions of other Americans won't start being sent out until April 24, as the government lacks their banking information. And some of those checks won't reach people until September." Americans should not have to wait five months to receive their checks.

While a slight lag between Congressional action and the support arriving to workers is understandable, the Treasury Department must act expeditiously to get these funds to their intended recipients. These direct assistance payments are aimed at assisting American workers in covering the cost of essentials household items, including rent and mortgage payments, outstanding bills, and food to feed their families.

It is our understanding that payments made electronically can be distributed quickly, but the Internal Revenue System (IRS) must print paper checks and mail them separately. As a result, we encourage the Treasury Department to offer a targeted group of Americans the option of receiving their direct assistance payment on the Direct Express debit cards, which are used for other federal benefits like Social Security and Veterans Affairs benefits. Using debit cards could be limited to Americans eligible for this program not already signed up for direct deposit, have a bank account, or require a paper check.

<sup>&</sup>lt;sup>1</sup> Lisa Rein, "IRS to begin issuing \$1,200 coronavirus payments April 9, but some Americans won't receive checks until September, agency plan says," *The Washington Post*, April 2, 2020. Available at: <a href="https://www.washingtonpost.com/politics/irs-to-begin-issuing-1200-coronavirus-payments-april-9-but-some-americans-wont-receive-checks-until-september-agency-plan-says/2020/04/02/8e0cfc84-751e-11ea-85cb-8670579b863d story.html" story.html</a>

<sup>&</sup>lt;sup>2</sup> https://fiscal.treasury.gov/GoDirect/about-faq/index.html#electronicpayments

As Americans across the country practice social distancing to contain the spread of COVID-19, we support delivering benefits automatically to as many people as possible and request that debit cards be offered as an option to distribute the assistance payment. Debit cards are a safer method of delivery than paper checks. Paper checks will force Americans to leave their homes to deposit the funds and can be a source of fraud. We appreciate your consideration of this request to keep Americans safe during these challenging times.

Sincerely,

Doug Jones

**United States Senator** 

Tom Cotton

**United States Senator** 

Tom Cetter

## Congress of the United States Washington, DC 20515

April 11, 2020

The Honorable Steven Mnuchin Secretary U.S. Department of the Treasury 1500 Pennsylvania Ave. NW Washington, D.C. 20220

Dear Secretary Mnuchin,

We are writing to you on a timely matter regarding the distribution of direct payments authorized by the CARES Act. Given the unprecedented and rapid impact that COVID-19 is having on our economy, it is vital that the payments Congress authorized reach the intended recipients in the most efficient manner, especially for those who lack access to the mainstream financial system.

If implemented appropriately, tens of millions of Americans will receive support in the coming weeks to help address their critical needs while the U.S. economy is partially shut down. We remain deeply concerned, however, that the nearly 15 million Americans without bank accounts will face difficulty accessing these essential funds. These recipients may have no choice but to receive physical checks with the following consequences:

- 1. It may take 20 weeks or more (including postage and processing) for these Americans to receive their checks, versus between 2 and 5 weeks for those with bank accounts. The unbanked segment also has the lowest savings balances and are most susceptible to employment loss in a downturn. They simply cannot survive this long without income. It risks causing irreparable damage to these families, to the stability of their communities, and to the infrastructure required to rebuild our economy.
- 2. When unbanked Americans do finally receive their checks, they are likely to have no providers with whom to cash their check for free, no remote or online services to support their access to funds, and nowhere to deposit the money. They will have to leave their homes and possibly break shelter-in-place rules to go to predatory check cashing stores where they will be exposed to health risks and pay very high fees to receive cash, which they will have to physically store in their homes. The Treasury Department must ensure that the maximum amount of these funds end up in the hands of the people for whom they were intended, not diverted to cashing, processing and other avoidable fees.

Sending paper checks to Americans disadvantages those who need the funds the most. To the greatest extent possible, the Treasury Department must seek to leverage existing banks and innovations in electronic payments to instantly and affordably reach this segment of America.

We propose that the Treasury Department give unbanked Americans the option and ability to receive their CARES Act funds directly into a newly-opened, no-cost or minimal-cost bank account that has a linked digital and/or physical card. The Treasury Department could negotiate the inclusion of such a product with banks and companies that provide such cards and are willing to provide the service. By making this option available on Treasury's web portal, people will be able to select how to receive their funds. This solution will have the following benefits:

- 1. It will provide immediate access to funds. Virtual cards linked to the bank accounts give access to the funds on the same timeframe as if the recipient had direct deposit. The funds can be accessed and used anywhere electronically until the physical debit card arrives.
- 2. The use of such cards would ensure that funds distributed are FDIC insured, and thus protect recipients from theft and fraud.
- 3. Such a solution avoids the significant costs and risks of check cashing and processing, as well as the health risks associated with accessing physical locations. This solution would have zero cost for recipients.
- 4. This solution also avoids the significant costs of printing checks, postage and reconciling unbanked checks, and other costs borne by Treasury when issuing physical checks.

This solution has the added benefit of bringing a significant share of unbanked Americans on the path to inclusion into the mainstream financial system. Offering the solution outlined above, as an option through the online portal that the Treasury Department is developing, will help ensure that all Americans, regardless of their means, will have access to the critical CARES Act funds as expeditiously as possible.

Thank you for your prompt attention to this urgent matter.

Sincerely,

Gregory W. Meeks

Member of Congress

Scott Tipton

Member of Congress

LUCY McBATH

6TH DISTRICT, GEORGIA

1513 LONGWORTH HOUSE OFFICE BUILDING WASHINGTON, DC 20515 (202) 225-4501

> 5775 GLENRIDGE DRIVE BUILDING B, SUITE 380 ATLANTA, GA 30328 (470) 773–6330

## Congress of the United States

House of Representatives Washington, DC 20515–1006

April 10, 2020

COMMITTEE ON JUDICIARY

SUBCOMMITTEES: CRIME, TERRORISM, AND HOMELAND SECURITY

ANTITAUST, COMMERCIAL AND ADMINISTRATIVE LAW

COMMITTEE ON EDUCATION AND LABOR

SUBCOMMITTEES:
HEALTH, EMPLOYMENT, LABOR,
AND PENSIONS

WORKFORCE PROTECTIONS

Ms. Lauren Nunnally
Deputy Assistant Secretary for Appropriations Management, Office of Legislative Affairs
Department of the Treasury
1500 Pennsylvania Ave. NW
Washington, DC 20220

Dear Deputy Assistant Secretary Nunnally,

I write to you to respectfully request that Treasury, where available, allow the forthcoming economic impact payments to be disbursed via General Purpose Reloadable (GPR) cards. GPR cards can often be more affordable than check cashing and can be delivered to citizens faster. The option to receive GPR cards may help unbanked and underbanked Americans receive their economic impact payments allocated to them under the CARES Act.

According to the Federal Reserve, more than 25% of U.S. households are unbanked or underbanked. In Georgia that number is 35%. These households tend to be among those most affected by an economic crises, and are often the households most in need of rapid liquidity. To ensure vulnerable Americans have swift access to their economic impact payments, I urge the IRS to include GPR cards as an alternative to paper checks.

Currently, millions of taxpayers receive their tax refunds on prepaid debit cards—it is important that all of these individuals have the option to receive their economic impact payments similarly. Instead of having to wait for a paper check that could take up to 20 weeks to arrive, they would receive their economic impact payments with the rest of their regular direct deposit. Additionally, there are millions of eligible recipients who do not have bank account information on file with the IRS or are not required to file taxes.

Prepaid debt cards are a proven, secure, and efficient alternative distribution method, and would generate immediate economic activity. I request the IRS consider including a prepaid card disbursement option alongside the direct deposit and check. This is a timely solution to ensure payments are received as quickly as possible.

During this unprecedented time, it is necessary that all options are utilized to ensure the economic and social well-being of our citizens. I urge the department to consider the GPR card as an option for citizens to receive their economic impact payment.

Sincerely.

Lucy McBath

Member of Congress